

URGENT CUSTOMER NOTIFICATION – PRODUCT DISPOSAL DECLARATION

Date: 23/10/2026

To: All Consumers, Customers and Distributors

From: Village Quality Products Limited

Subject: Urgent Notice – Immediate Disposal of “Istanbul Taze Rulo Kaymak (Fresh Clotted Cream Roll)” Lots

Dear Valued Customer,

We are writing to formally notify you of the urgent requirement to **immediately withdraw from sale, segregate and dispose of the Istanbul Taze Rulo Kaymak (Fresh Clotted Cream Roll)” lots listed below**, in accordance with our product control and quality assurance procedures.

Affected Product Details:



- **Product Name:** Istanbul Taze Rulo Kaymak (Fresh Clotted Cream Roll) 150g
- **Lot Numbers / Use by Dates:**
- Lot 23991509 / Use By: 14.11.2026
- Lot 23452809 / Use By: 27.11.2026
- Lot 23521210 / Use By: 11.12.2026



With immediate effect, all customers holding any of the above-mentioned lots are instructed to:

1. **Immediately cease the sale**, distribution, use, or further supply of the affected products.
2. **Segregate and clearly identify** all affected stock to prevent accidental use or distribution.
3. **Arrange for disposal** of the affected products in accordance with applicable food safety, environmental, and waste disposal requirements, subject to any instructions from the relevant authorities or our company.
4. **Confirm in writing** the quantities held and disposed of, including the disposal date and method, to Sales Team at sales@villageqp.com
5. **Ensure that any affected stock supplied to your customers or other third parties are promptly communicated and appropriately controlled**, where applicable.

This action is being treated as a matter of **utmost urgency**. Your immediate cooperation is essential to ensure that all affected products are accounted for and that no further distribution or use takes place.

Should you require clarification or further assistance, please contact to Sales Team at 020 8531 3688 or sales@villageqp.com

We sincerely appreciate your immediate attention and cooperation in this matter. We apologise for any inconvenience caused and thank you for your continued support.

Yours faithfully,

Village Quality Products Limited